



Resident FAQ's *Long Hill Township*

How can I stay informed during this pandemic?

We will notify our residents of emergent situations using **Alert LongHill**. If you have not registered for these alerts yet, we highly recommend that you register [HERE](#). We also encourage you to visit the following:

[Long Hill Township COVID-19 Task Force Page on the township website](#)

[Long Hill Township Facebook](#)

Are there local food pantries available to Long Hill residents? We never had to think about using this service before, but now we find ourselves under a new set of circumstances.

Yes, we have two local food pantries that have ample supplies right now. To be connected with the service, please call your local Office of Emergency Management, and leave your contact information. Someone will make arrangements for you and call you back. The number is: 908.647.6131

How can I find out how many cases of COVID-19 we have in Long Hill?

Please check the Morris County Office of Health Management COVID-19 page on their website for a listing of confirmed cases by town. Please keep in mind, this report does have a lag in the numbers as many others are being tested, and this only shows those individuals who have been tested and confirmed to be positive for COVID-19. In addition, many others may be feeling symptoms and been resting and recuperating at home without being tested. This is a very contagious virus, so no one should become complacent. Click [HERE](#) to be redirected to the Morris County Office of Health Management COVID-19 page.

Who can I contact with health questions?

If you are not feeling well and are feeling any of the symptoms associated with the COVID-19 virus, please contact your doctor.

As always, if you have an emergency medical need, please dial 9-1-1 for all EMERGENCIES.

The state has developed a special website, "[NJ COVID-19 Information Hub](#)" where you can ask your questions and get a lot of additional information. You can also visit the NJ Department of Health website ([NJ Health](#)), and you can also call the NJ Hotline at 2-1-1. Also, NJ Health has developed

two important charts with Instructions and Next Steps to follow if you are ill (whether you are positive or negative for COVID-19). Those charts are on our website and also linked below:

[Ill NJ Residents who Tested Negative for COVID-19: Instructions & Next Steps](#)

[NJ Residents with a Positive COVID-19 Test: Instructions & Next Steps](#)

I am concerned about self-quarantining for 14 days, and I am worried that I cannot get out and get things that I need.

The township has established a task force to help with these dilemmas. We all know how important it is to self-quarantine if you are not feeling well. We have to do this if we have a chance at slowing the spread of this pandemic.

The township has established a hotline for non-emergency calls.

908.647.8000 x995

This hotline has been established to assist our residents with their basic needs. All phone calls are confidential. You do NOT need to disclose any health information; you just need to let us know what help you need. For example, you might need help getting your prescriptions or groceries. When you call the hotline, you will hear a brief message and then you can leave your contact information. Someone will call you back shortly.

I am not self-quarantining, but I am staying at home. Can I also use this hotline?

YES! For Long Hill Residents with non-emergency questions or needs, this hotline is there for you. Dial 908.647.8000 *995. You will hear a recorded message with updates regarding the pandemic and you may then leave a message. Our local Office of Emergency Management has trained staff that will pick up your messages and respond back. Again, all calls are confidential.

What is Self-Isolation/self-quarantining and how is this different from social distancing?

If you are experiencing symptoms such as fever, cough and shortness of breath, then practice *Self-Isolation* by removing yourself completely from people who are not sick. If you are symptom-free, then practice *Social Distancing* keeping a distance of at least 6' from everyone and stay at home whenever possible. Click [HERE](#) for an information sheet from NJ Health on this topic.

I have questions about unemployment claims and assistance that may be available to me. It is all a bit overwhelming, and I don't know where to start. Can you give me any ideas?

Please click [HERE](#) for an informational document from Assemblyman Kevin Rooney's Office with resources and links for specific concerns.

What is closed in town and what township services are impacted?

Click [HERE](#) for the current list of “Canceled and Closed” on the website.

Click [HERE](#) for a letter from our Township Administrator regarding town hall services.

Remember, on March 21st, Governor Murphy announced a Statewide Stay at Home Order and Closure of All Non-Essential Retail Businesses. Click [HERE](#) for the article.

I’m confused...what are “essential businesses vs. non-essential businesses”? I’m trying to figure out what is open.

Executive Order #107 from Governor Murphy’s Office deals with this subject. This [link](#) to the Morris County Office of Emergency Management has a great summary of this order.

I heard a rumor about garbage pick-up services changing. Can you clarify?

Yes. Garbage and recycling pick-ups are running as normally scheduled with the exception of bulk pick-up. Bulk pick-up is suspended during the months of April and May. Please do not put Bulk Pick-Up items at the curb; do not take them to DPW. Scrap metal and appliance/electronics pick-up is still being done as scheduled.

We have been doing our spring yard work. Can we still get mulch deliveries?

Yes. Mulch is still available. Residents can pick up mulch at the DPW yard (M-F 6:00am – 2:30pm and Saturday 8am to 12noon) or have it delivered to their home. Delivery fee is \$100 payable by check only to Long Hill Township. Contact DPW to schedule an appointment.

I would like to help. How can I get involved locally?

At this time, we should all be sheltering in place. However, we can still check on neighbors by calling, emailing or texting. Even if they have the physical supplies they need, sometimes just hearing a friendly and helpful voice is there just in case, is a great comfort. Help us get the word out to your neighbors as well about our local hotline for anyone who has questions or needs of a non-emergent nature (908.647.8000 *995, and leave a message).

During these difficult times, there are also lots of good people who want to volunteer their time and services. You probably read in the local paper about some local efforts to connect volunteer shoppers with residents in need of help with their grocery shopping. These types of spontaneous volunteer groups are part of the fabric that makes Long Hill Township such a special community.

Think about how you might like to help in the future by becoming a member of one of our local volunteer groups. Contact information is below so that you can learn more about each of these groups that we rely on during times like these.

Long Hill First Aid Squad website: <https://www.longhillnj.gov/firstaid/index.html>

Long Hill Volunteer Fire Departments website: <https://www.longhillnj.gov/fire/index.html>

Community Emergency Response Team (CERT) and the Medical Reserve Corps. (MRC) –
Please contact OEM Coordinator Shayne Daly at 908.647.6131 or by email at
oemcoordinator@longhillnj.gov

These groups are all great assets to the township, and they are always looking for new volunteers. Eventually, they will be looking to train new members again to help in the future.